

## **Internet Resources:**

### **Comcast:**

New customers will get complimentary internet essentials service for 60 days, which is normally available to qualified low-income households for \$9.95 per month, and the speeds are increasing for new and existing customers.

The speeds will be rolled out nationally over the past few days, and all new customers will be a free self-install kit that includes a cable modem and WiFi router. There is no term contract.

To sign up, applicants can simply visit [www.internetessentials.com](http://www.internetessentials.com). The accessible website also includes the option to video chat with customer service agents in American Sign Language. There are also two dedicated phone numbers 1-855-846-8376 for English and 1-855-765-6995 for Spanish.

### **Xfinity:**

Xfinity WiFi Free For Everyone: Xfinity WiFi hotspots across the country will be available to anyone who needs them for free – including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit [www.xfinity.com/wifi](http://www.xfinity.com/wifi). Once at a hotspot, consumers should select the “xfinitywifi” network name in the list of available hotspots, and then launch a browser.

### **Charter:**

Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to household with K-12 and/or college students who do not already have a Spectrum broadband subscription at any service level up to 100 MBPS.

- Charter will partner with school districts to ensure local communities are aware of these tools to help students learn remotely.
- Charter will open its Wi-Fi hotspots across their footprint for public use
- For eligible low-income households without school-aged children, Charter continues to offer Spectrum Internet Assist, a low-cost broadband program delivering speeds of 30 Mbps.

This service is to help ease the burden of a delay in work or school due to COVID-19. To enroll call 1-844-488-8395. Installation fees will be waived for new student household.